

# Attendee Chat Log - August 11, 2020

# **Walter Koop**

What about quality of service? Voice quality, clarity of and smoothness of video? (Hardware and bandwidth issues)

#### **Terri Straube**

How do we take notes and be engaged in Zoom meetings?

### **Chris Straube**

How can we be presenting a presentation while 4 feet from the screen to show the upper body?

# **Byron Holloway**

There is actually very little that you can do to change to video quality (unless you just have a crappy video camera) Video compression is controlled by the conference service. Some service providers (including GoToMeeting) do offer different service levels. (GoToWebinar offers a HQ service).

## Holly

Chris Straube - I would suggest getting a wireless remote for presenting from your computer. Then you don't have to use the computer to forward through a presentation. I normally use one when presenting in person, but it would work for virtual too. I hadn't thought about it until now

### **Chris Straube**

Good input. Thanks Holly!

#### **Robert Giudicianni**

What resources, books, videos would you recommend for learning more about body language?

#### **Chris Straube**

I had a video meeting with a customer whose home office was filled with framed jerseys. We ended up talking about them for 15 minutes after the call.

## **Tobi Cornell**

I have noticed in some group mtgs that everyone will have camera on to start with, say hello to the speaker, and then turn off their cameras while they listen. I have found that helpful because it's less distracting and is easier for everyone to focus on the material. Then they turn the cameras back on at the end and say goodbye. Is this a normal and now common occurrence? I'm seeing it more now, so was wondering if that was an etiquette thing that is now suggested.

## **Byron Holloway**

I believe GoToMeeting limits the number of active cameras to 25.

### **Kathie Cahill**

But what about technical training?

## **Bruce Scoggin**

Thanks for the great gathering. I do have a face-to-face at 5:00!

### **Jennifer Eby**

Perfect time to turn my camera off because my doorbell rang!!! Bad FORM!!! lol!!

### **Gary Smith**

What video service do you feel gives the best results. Example this GoToMeeting doesn't allow background photo or even your still photo, or a 25 camera limit?

# **Byron Holloway**

You can do it with OBS Software.

# **Byron Holloway**

Email me and I can explain how to do it.

#### **Chris Straube**

But not everyone uses Zoom

## **Byron Holloway**

OBS will work across all platforms.

### **Pete Thomas**

Any preference on platforms? We are using TEAMS as well as GTM.

#### **Jim Nino**

Microsoft Teams - the paid levels are really good. The free version has backgrounds but limits on the rest the rest of the features but plenty for most. Plenty of training videos, too.

#### **Tobi Cornell**

Thank you!!!

### **Jani Duffy**

Thank you. Excellent presentation.